



ODISHA GRAMYA BANK

Information Technology Department
Head Office, Gandamunda, P.O.-Khandagiri, Bhubaneswar

RFP Ref. No OGB/RFP/ITD/AD/002/2021-22 dated 18th May 2021, Amendment_1 Date: 02-06-2021

AMENDMENT_1: (RE-TENDER) REQUEST FOR PROPOSAL (RFP) TO SELECT SERVICE INTEGRATOR FOR DEPLOYMENT OF ACTIVE DIRECTORY ALONG WITH PROCUREMENT OF HARDWARE, SOFTWARE AND SUPPORT SERVICES FOR ODISHA GRAMYA BANK

All bidders are hereby informed that based on the discussion in the Pre-bid meeting held at Head Office of Odisha Gramya Bank, on date 25th May 2021, the response to queries submitted by all bidders are in Table# 2 and necessary amendments to RFP are provided in Table#1.

Table#1: Amendment_1

Sr. No.	Document Reference	Page No	Clause No	Description in RFP	Amendment
1	Section 4 – Eligibility Criteria	20	4.1 Eligibility Criteria, Point# 5	Bidder should have service / support infrastructure at Chennai and Hyderabad, including DC, DRC and Head Office, and should be able to provide efficient and effective support.	Bidder should have service / support infrastructure at Chennai and Hyderabad, including DC, DRC and Head Office, and should be able to provide efficient and effective support. Bidder can have either own or outsourced support center.
2	Section 3 – Scope of Work	14	3.4 Domain Name Systems (DNS):	Successful Bidder should install and configure Domain Name Systems (DNS) on High Availability mode within Data Center and with fail over between Data Centers. Fully Qualified Domain	Successful Bidder should install and configure both Active Directory and Domain Name Systems (DNS) on High Availability mode within Data Center and with fail over between Data Centers. Fully Qualified

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				<p>Name (FQDN) for all application will be provided by Bank and Successful bidder should manage the resolution of all FQDN within Bank's network or outside Bank's network from end points.</p> <p>The DNS should be configured in all 5 servers as per Clause 3.3, with fail over and high availability.</p>	<p>Domain Name (FQDN) for all application will be provided by Bank and Successful bidder should manage the resolution of all FQDN within Bank's network or outside Bank's network from end points.</p> <p>The both AD and DNS should be configured in all 5 servers as per Clause 3.3, with fail over and high availability.</p>
3	Section 5 – Instruction to Bidders	24	5.10 Period of Validity of Bids	Bids shall remain valid for a period of 180 days after the date of bid opening as mentioned in Section 1 or as may be extended from time to time. OGB reserves the right to reject a bid valid for a period shorter than 180 days as non-responsive, without any correspondence.	Bids shall remain valid for a period of 90 days after the date of bid opening as mentioned in Section 1 or as may be extended from time to time. OGB reserves the right to reject a bid valid for a period shorter than 90 days as non-responsive, without any correspondence
4	8.11 Payment Terms:	31	1 Hardware and Servers	<p>The payment against new hardware or servers will be released as below.</p> <p>1. 70% of the Hardware Cost will be released after delivery, installation.</p> <p>2. 30% of the hardware cost after project go-live.</p>	<p>The payment against new hardware or servers will be released as below.</p> <p>1. 80% of the Hardware Cost will be released after delivery, installation.</p> <p>2. 20% of the hardware cost after project go-live.</p>
5	8.11 Payment Terms:	32	2 License Cost	<p>One time payments (One time license cost with 1st year ATS under Table# Section: 4 – Operating System & Licenses) towards all software licenses will be released as below:</p> <p>1. 70% of the Onetime payments (One time license cost with 1st year ATS under Table# Section: 4 – Operating System & Licenses) will be released after installation of the same and on production of snapshot of the license deployed from the servers. License validity should not be “trail” or “temporary” in nature. Bidder should submit the proof or snapshot of license details in Software supplier's website.</p>	<p>One time payments (One time license cost with 1st year ATS under Table# Section: 4 – Operating System & Licenses) towards all software licenses will be released as below:</p> <p>1. 80% of the Onetime payments (One time license cost with 1st year ATS under Table# Section: 4 – Operating System & Licenses) will be released after installation of the same and on production of snapshot of the license deployed from the servers. License validity should not be “trail” or “temporary” in nature. Bidder should submit the proof or snapshot of license details in Software supplier's website.</p>

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				2. 30% of the Onetime payments (One time license cost with 1st year ATS under Table# Section: 4 – Operating System & Licenses) will be released after project go-live.	2. 20% of the Onetime payments (One time license cost with 1st year ATS under Table# Section: 4 – Operating System & Licenses) will be released after project go-live.
6	Section 3 – Scope of Work	17	3.7 Hardware Specification	Bidder should provide servers with below minimum specifications. All servers must be rack servers with dual SMPS for dual power input or supply. The proposed servers and OEM of servers should be listed in the Leaders quadrants of “Gartner quadrant 2019”	Bidder should provide servers with below minimum specifications. All servers must be rack servers with dual SMPS for dual power input or supply. The proposed servers and OEM of servers should be listed in the Leaders quadrants of “Gartner quadrant 2019” or should be “CB Test Certified (Certificate should be issued By National Certification Body) under IEC System”

Table#2: Clarification on queries of bidders

Sr. No.	Document Reference	Page No	Clause No	Description in RFP	Clarification Sought	Bank's Remark
1	Section 4 - Eligibility Criteria	20	5	Bidder should have service / support infrastructure at Chennai and Hyderabad, including DC, DRC and Head Office, and should be able to provide efficient and effective support.	We will establish a service / support infrastructure within one month of issuing of Purchase Order.. We request you to kindly allow us for the same.	Amendment: Please refer to Amendment_1 dated 02.06.2021, Point# 1
2	Section 4 - Eligibility Criteria	20	7	Bidder must have completed similar Active Directory Implementation Project in any Government Organization / PSU / Scheduled Bank in India. Experience of implementation of Active Directory as part of a Turnkey Project can also be presented. Bidder must submit Purchase Order and Experience certificate in the relevant Organization's letter head. The word "Active Directory" or "AD" should be mentioned either in Purchase Order or Experience Certificate.	We request you to kindly amend the clause with:- Bidder can also submit the ongoing AD Project Purchase Order.	No Change to RFP clause
3	Section 4 - Eligibility Criteria	21	8	The Bidder should have following three accreditations/ certifications which should be valid as on submission date of this RFP A) ISO 9000 / 9001 B) ISO 20000 C) ISO 27001	Kindly amend the clause as- The Bidder should have following three accreditations/ certifications which should be valid as on submission date of this RFP A) ISO 9000 / 9001 B) ISO 20000	No Change to RFP clause

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					C) ISO 27001 D) CMMI Level 3	
4	Section 4 - Eligibility Criteria	21	10	The Integrity Pact is to be executed in non-judicial stamp paper of worth ₹ 100/- in conformity to CVC format as per "Annexure K – Integrity Pact"	Due to the current scenario of Covid 19 situation, it can not be possible for us to submit any undertaking on stamp paper. So we request you to kindly amend the clause as:- The Integrity Pact is to be executed in company's letterhead in conformity to CVC format as per "Annexure K – Integrity Pact"	No Change to RFP clause
5	Additional Clause				Any preferred AD Monitoring tool by Odisha Gramya bank	Clarification: Bidder is free to select any AD Monitoring Tool
6	Additional Clause				Do Odisha Gramya Bank have Existing VPN setup or we need to do the VPN among the offices	Clarification: VPN is not under scope of this RFP.
7	Additional Clause				What existing Infrastructure currently available	Clarification: Please refer to RFP clause 2.4 Introduction
8	Additional Clause				Remote access within secure VPN Allowed ?	Clarification: During implementation of this project, bidder will not be allowed to access to Bank's network using VPN
9	Additional Clause				How many location AD will be monitored	Clarification: All Branch locations as

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						mentioned in RFP to be monitored by AD.
10	Additional Clause				As mentioned without Software Assurance, need to pay in case in future any critical issue comes up where Microsoft intervention required.	Clarification: Bidder to cover all issues under ATS.
11	Additional Clause				How they planned for HA and DR.	Amendment: Please refer to Amendment_1 dated 02.06.2021, Point# 2
12	Additional Clause				Any specific certification needs for the deployed manpower	Clarification: Deployed manpower should be competent and well verse in management of Active Directory and its associated services. No specific certification are required.
13	Additional Clause				Which server version the existing infrastructure is in.	Clarification: the servers are to be provided by awarded bidder. No existing infrastructure available.
14	4.1 Eligibility Criteria	20	4.1.5	Bidder should have service/support infrastructure at Chennai and Hyderabad, including DC, DRC and Head Office, and should be able to provide efficient and effective support.	We request you to kindly allow "to submit the Declaration to start a service/support infrastructure at Hyderabad" with in 30 days from the date of award of work.	Amendment: Please refer to Amendment_1 dated 02.06.2021, Point# 1

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15	Root Domain Controller	17	3.7 Hardware Specification	Intel or AMD server series 8 Core CPU, 64 GB RAM, Dual Gigabit Ethernet Ports, Hardware RAID Controller with 2 internal drives of 300GB Raw Space SAS 12G Enterprise 10K SFF (2.5in) configured in RAID1, RPS, LAN Cables, Dual SMPS, Power Cables.Warranty:5 Years Onsite	Request you to please change and accommodate with "Intel or AMD server series 16 Core CPU. Request you to please change and accommodate with "Memory - 64 GB RAM with supporting speeds up to 2933 MHz	No Change to RFP clause
16	Additional Domain Controller (#1)	17	3.7 Hardware Specification	Intel or AMD server series 8 Core CPU, 64 GB RAM, Dual Gigabit Ethernet Ports, Hardware RAID Controller with 2 internal drives of 300GB Raw Space SAS 12G Enterprise 10K SFF (2.5in) configured in RAID1, RPS, LAN Cables, Dual SMPS, Power Cables. Warranty:5 Years Onsite	Request you to please change and accommodate with "Intel or AMD server series 16 Core CPU. Request you to please change and accommodate with "Memory - 64 GB RAM with supporting speeds up to 2933 MHz	No Change to RFP clause
17	Additional Domain Controller (#2)	17	3.7 Hardware Specification	Intel or AMD server series 8 Core CPU, 64 GB RAM, Dual Gigabit Ethernet Ports, Hardware RAID Controller with 2 internal drives of 300GB Raw Space SAS 12G Enterprise 10K SFF (2.5in) configured in RAID1, RPS, LAN Cables, Dual SMPS, Power Cables. Warranty:5 Years Onsite	Request you to please change and accommodate with "Intel or AMD server series 16 Core CPU. Request you to please change and accommodate with "Memory - 64 GB RAM with supporting speeds up to 2933 MHz	No Change to RFP clause
18	Additional Domain Controller (#3)	17	3.7 Hardware Specification	Intel or AMD server series 8 Core CPU, 64 GB RAM, Dual Gigabit Ethernet Ports, Hardware RAID Controller with 2 internal drives of 300GB Raw Space SAS 12G Enterprise 10K SFF (2.5in) configured in RAID1, RPS, LAN Cables, Dual SMPS, Power Cables. Warranty:5 Years Onsite	Request you to please change and accommodate with "Intel or AMD server series 16 Core CPU. Request you to please change and accommodate with "Memory - 64 GB RAM with supporting speeds up to 2933 MHz	No Change to RFP clause

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19	Additional Domain Controller (#4)	17	3.7 Hardware Specification	Intel or AMD server series 8 Core CPU, 64 GB RAM, Dual Gigabit Ethernet Ports, Hardware RAID Controller with 2 internal drives of 300GB Raw Space SAS 12G Enterprise 10K SFF (2.5in) configured in RAID1, RPS, LAN Cables, Dual SMPS, Power Cables. Warranty:5 Years Onsite	Request you to please change and accommodate with "Intel or AMD server series 16 Core CPU. Request you to please change and accommodate with "Memory - 64 GB RAM with supporting speeds up to 2933 MHz	No Change to RFP clause
20	Server for Active Directory Management Software	17	3.7 Hardware Specification	Intel or AMD server series 8 Core CPU, 64 GB RAM, Dual Gigabit Ethernet Ports, Hardware RAID Controller with 2 internal drives of 1.2 TB Raw Space SAS HDD, 10K RPM configured in RAID1, RPS, LAN Cables, Dual SMPS, Power Cables. Warranty:5 Years Onsite	Request you to please change and accommodate with "Intel or AMD server series 16 Core CPU. Request you to please change and accommodate with "Memory - 64 GB RAM with supporting speeds up to 2933 MHz	No Change to RFP clause
21	Section 4 - Eligibility Criteria	20	5	Bidder should have service / support infrastructure at Chennai and Hyderabad, including DC, DRC and Head Office, and should be able to provide efficient and effective support.	Request you to please allow the successful bidder to setup the service/support infrastructure at Chennai and Hyderabad OR deploy resources at Chennai & Hyderabad DCs.	Amendment: Please refer to Amendment_1 dated 02.06.2021, Point# 1
22	Section 4 - Eligibility Criteria	20	6	The Bidder shall be the authorized partner or have authorization from OEMa. Microsoft Registered Partnerb. Server OEM(s)c. AD Management Software Original Supplier	Point (a) seems restrictive in nature. Request you to please allow the bidders who will have the MAF from Microsoft.	No Change to RFP clause

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23	Section 4 - Eligibility Criteria	20	7	Bidder must have completed similar Active Directory Implementation Project in any Government Organization / PSU / Scheduled Bank in India. Experience of implementation of Active Directory as part of a Turnkey Project can also be presented.	As per industry practice, mostly all DC-DR implementation has come up with implementation of Active Directory services. However, they are not mentioned as separate line item. Webel has a vast experience of implementation of DC-DR across the state of West Bengal and outside West Bengal also. Hence, we request you to please allow us by showing the credentials of DC-DR implementations.	No Change to RFP clause
24	Section 4 - Eligibility Criteria	20	4.2	Integrity Pact All bidders should submit a signed Integrity Pact with Odisha Gramya Bank, on a stamp paper of ₹ 100/-. Bidder(s) without signed Integrity Pact will be disqualified to participate in the bidding. The Original copy of Integrity Pact should reach Head Office of Odisha Gramya Bank on or before last date of submission of bid. Bidder should upload the scanned copy of signed Integrity Pact on e-procurement portal as part of Technical bid. The Integrity Pact should be as per "Annexure K - Integrity Pact".	Request you to please allow consortium as this project is a combination of hardware and software.	No Change to RFP clause
25	Section 5 - Instruction to Bidders	24	5.1	Period of Validity of Bids Bids shall remain valid for a period of 180 days after the date of bid opening as mentioned in Section 1 or as may be extended from time to time. OGB reserves the right to reject	Under this pandemic situation, the price of hardware is fluctuating in the global market and India is largely affected due to that. Additionally, banning sourcing from neighboring country leads to higher product turn-out time.	Amendment: Please refer to Amendment_1 dated 02.06.2021, Point# 3

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				a bid valid for a period shorter than 180 days as non-responsive, without any correspondence.	Hence, request you to minimize the price validity to 90 days from 180 days.	
26	Section 8 - Terms and Conditions	30	8.7.5	High Availability and Fail over testing has been completed successfully.	No application was considered in the BOQ for application replication/HA. Will that be provided by the Customer or the bidder needs to consider the cost?	<p>Amendment: Please refer to Amendment_1 dated 02.06.2021, Point# 2.</p> <p>Clarification: Bidder to ensure HA and fail over. Any application required for this solution to be provided by bidder within the scope of this RFP.</p>
27	Section 8 - Terms and Conditions	31	8.9.1	Penalty for Delay in Project Time line as per Clause 8.7Penalty of 0.01% of total one time charges payable will be deducted for every 7 days delay from the schedule mentioned in "Clause 8.7 - Project Time line".Penalty will not be applicable for a) Any reason attributed to Bank. However, successful bidder should justify the same with copy of e-mail communications.b) Delay due to force measure with email confirmation from Bank.c) Due to restriction imposed by Government of India or	1. Request you to please consider natural disaster (cyclone/flood etc.) under penalty waiver.2. Network management is not under the perview of the bidder and hence, if AD is not accessible for network reachability issue, the bidder should not be penalised.	Please refer to Clause # 8.25 Force Majeure

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				respective states of India. Email confirmation for exclusion required from Bank.		
28	Payment terms	31	8.11	70% against delivery & Installation & 30% after go live for both Hardware supply & License	Request you to change the clause as : 80% against delivery & Installation & 20% after go live for both Hardware supply & License	Amendment: Please refer to Amendment_1 dated 02.06.2021, Point# 4 & 5
29	Preparation of Bid : EMD	23	5.7	The Bidder is required to deposit ₹2,00,000/- (Rupees Two Lakhs only) in the form of Bank Guarantee issued by a scheduled commercial bank valid for 6 months, with a claim period of 3 months after the expiry of validity of the Bank Guarantee as per the statutory provisions in this regard, as per format in Annexure B.	Request you to accept accept Bid security declaration instead of EMD as per Government notification	No Change to RFP clause

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30	Performance Bank Guarantee	29	8.4	The Successful bidder shall, within 30 days of receipt of Purchase Order, submit a Performance Bank Guarantee (PBG) equal to 10% of total value of the Purchase order (exclusive of taxes), valid for 5 years, with a claim period of 3 (Three) months from the date of expiry of the validity period of the Bank Guarantee (BG), as per statutory provisions in force. In case the successful bidder does not submit the PBG, OGB shall withhold an amount equal to 10% of the invoice value from the payments due to the bidder. Format for Performance Bank Guarantee provided in "Annexure B".	Request you to change it to 3% of PO value as per Government notification	No Change to RFP clause
31	Database for AD Management Software	16	3.5.b. Database for AD Management Software	Bidder is free to select any database for AD Management software.	Please clarify whether the bidder should choose a Standard Grade Database Platform or an Enterprise Grade Database Platform ?Please clarify the status of High Availability ?	Clarification: Bidder should select the AD management software certified database platform. The license model should be selected as per latest release note of AD management software proposed.

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32	3.1 Hardware Specification	17	3.1 Hardware Specification	The proposed servers and OEM of servers should be listed in the Leaders quadrants of "Gartner quadrant 2019"	Our Product have qualified all the technical parameter as per the require specifications mentioned in the RFQ. Our Product do not qualify for "Gartner quadrant 2019" . Our Product Qualify CB Test Certificate (Certificate issued By National Certification Body) under IEC System for mutual Recognition Of test Certificates for Electrical Equipment. Gartner quadrant incorporation can restrict the bidding from the manufacturer who is having manufacturing plan in India. You can in fact mention that server should have manufactured in India as per new Government of India Promotion for made in India initiative. Hence remove Gartner and incorporate Made in India clause.	Amendment: Please refer to Amendment_1 dated 02.06.2021, Point# 6